



RIDING ACADEMY® NEW RIDER COURSE Refund & Cancellation Policy

Hot Rod Harley-Davidson is proud to share the Harley-Davidson experience and promote safe and responsible riding by offering the Riding Academy® New Rider Course. As an independent training center, Hot Rod Harley-Davidson does not profit by offering this course to the public therefore the following Refund and Cancellation Policy applies.

1. Payment is due upon registration. If payment is not received in a timely manner you will be dropped from the course.
2. A course may be canceled for lack of students or unavailability of instructors. If a course is canceled by Hot Rod Harley-Davidson you will be entitled to a full refund or you can choose to be placed in the next available class.
3. If you do not show up for the first night of your scheduled course or any other scheduled day, it will be considered a withdrawal and the course fee will be non-refundable.
4. Hot Rod Harley-Davidson will not accept last minute cancellations for a course that you are scheduled to attend. Cancellation less than 2 weeks from class schedule date will result in a forfeiture of \$100. Any notification less than one week will result in no refund. **Exception: If you are sick with cold/flu/virus symptoms and notify the dealership/instructor prior to class you will be excused without penalty.**
5. If you leave or sit out of any scheduled exercise or classroom unit for any reason other than medical, you will be counseled out of the course by the Riding Academy Instructor and the course fee is non-refundable.
6. Riding a motorcycle can be dangerous. If you are performing poorly you may endanger yourself or other students. For these reasons, the Riding Academy Instructor may counsel you out of the course. Hot Rod Harley-Davidson will offer, for one time only, another course to you at the additional cost of \$100.00 during the same calendar year (subject to availability).
7. If you have to leave your scheduled course for medical reasons, Hot Rod Harley-Davidson will offer, for one time only, another course to you at the additional cost of \$100.00 during the same calendar year (subject to availability).
8. If you show up late on any days of your scheduled course and miss any unit or exercise, you will be considered withdrawn and the course fee will not be refunded. By state law, the student enrolled in a Motorcycle Safety Course has to attend all classroom units and range exercises to obtain the Class CY endorsement.
9. If you fail to complete the on-line eCourse within 30 days prior to the first day of your scheduled course, it will be considered a withdrawal and the course fee will be non-refundable.

