### RIDING ACADEMY FAQS

### When do you hold classes?

Monday, Tuesday, Wednesday classes are as follows: Monday 1PM - 5PM (Classroom) Tuesday 8AM - 5PM (Riding) Wednesday 8AM - 5PM (Riding)

Friday, Saturday, Sunday classes are as follows: Friday 6PM - 10PM (Classroom) Saturday 8AM - 5PM (Riding) Sunday 8AM - 5PM (Riding)

### Does taking the class get me my motorcycle endorsement?

No, when a student takes the class, they receive a DMV waiver card. The waiver card waves the practical portion of your DMV exam. You will need to take a 25-question multiple choice test at the DMV to get your endorsement. The Riding Course material reviews the questions the DMV will pose. We suggest students to take the DMV test immediately after taking the course.

By state requirement, a student enrolled in New Rider Class has to complete an online training course, attend all classroom units and must participate in all range exercises in order to qualify for the class M endorsement.

**Do I need my Motorcycle Permit to take the class?** No

### Will I get a financial break on my insurance when I take this course?

Most students receive a discount on their motorcycle insurance after taking the Basic Riders Course. Note, that not everyone receives a discount; this depends on an individual's provider and driving record.

### When do I receive the E-Course?

The E-course will be sent one week before the start of class. The instructor will send out the course exactly a week before class to ensure the information in the course is fresh in the mind of our students. The E-course is exactly 3 hours long and is an interactive online program provided by the Motorcycle Safety Foundation (MSF).

# I have an out-of-state license. Will this class be honored in my state as a waiver to the practical portion of my DMV exam?

We encourage you to reach out to your state DMV before signing up for the class. You can also email or Riding Academy manager, who may be able to help you find this information. You email Brian McKinney at <a href="https://www.bwwflyboy@gmail.com">bwwflyboy@gmail.com</a>.

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### What Riding Gear is needed for the class?

Students are expected to bring a helmet, gloves, boots to cover the ankle, eye protection, and wear clothing that covers their arms and legs fully (long durable pants and a long-sleeved shirt or jacket).

### What if I am late or miss some of class?

In order to maintain the integrity of our Riding Academy program, Cox's Double Eagle H-D has a strict policy around student attendance and punctuality for the course. Students who are late or miss a session will not be allowed to continue the class and are subject to be taking the class again in its entirety.

### **Cancellation Policy**

- Full refunds for cancellation 2 weeks prior to the class start date.
- \$50.00 processing fee for cancellations less than 2 weeks prior to class start date. (NRC)
- NO refunds for cancellations 24 hours or less prior to class start date.
- If you do not show up for the first session of your scheduled course or any other scheduled day, you will be considered as having withdrawn from the course and the course fee will not be refunded. If you are late on any day of your scheduled course and miss any unit or exercise you will be considered withdrawn and the course fee will not be refunded.
- If you leave or sit out any scheduled exercise or classroom unit for any reason other than medical, you will be considered withdrawn from the course by the Riding Academy coach and the course fee will not be refunded.
- If you are performing poorly and endangering yourself or other students, the coach may review your performance and recommend that you withdraw from course. You may also voluntarily withdraw from the course if you do not feel comfortable enough to continue. Cox's Double Eagle Harley-Davidson. will offer to you, for one time only, the opportunity to take another course at NO CHARGE for the New Rider Course during the same calendar year. Please note that you have to start a new course from the beginning and is limited to availability.