



Harley-Davidson of Madison
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www.hdofmadison.com

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Are you ready to become a part of the Harley-Davidson of Madison family?

We are looking for a **Full-Time Apparel Associate!**

The Apparel Associate is the employee whose primary responsibility is to setup and maintain an appealing retail environment and assist all customers with their purchase of apparel, Genuine Harley-Davidson® MotorClothes® merchandise & licensed product, as well as accessories, home goods, and general merchandise. Other responsibilities include recommending and up-selling Harley-Davidson® product when appropriate, maintaining correct levels of inventory, and building strong relationships with customers and vendors.

Job Duties:

- Provide excellent customer service to all of the Dealership's customers
- Greet customers immediately, in a courteous and friendly manner
- Assist customers with their needs and wants, researching merchandise in appropriate catalogues
- Completing transactions correctly and efficiently, keeping the customer informed of backorders, arrival of orders, and follow-ups when necessary
- Maintaining cleanliness of Apparel & general merchandise departments, as well as keeping and maintaining inventory on the showroom floor, behind the counters, and in the stockroom in an orderly and clean manner
- Continuing education of Harley-Davidson® MotorClothes® product & licensed product

Requirements:

- Outgoing, energetic, enthusiastic people are encouraged to apply!
- Must be self-motivated, can work in fast-paced environment, be able to multi-task, and possess great organizational skills
- Must display ability to establish and maintain strong working relationships with customers – in person, over the phone, and online – vendors, and the rest of the Team at H-D of Madison
- Experience with computers and the internet is a necessity
 - Harley-Davidson utilizes digital catalogs that are used on a regular basis
- Occasionally required to bend, stoop, crouch, reach, and lift up to 50 lbs. of material
- Prior customer service experience is preferred
- Prior experience with Harley-Davidson® product or motorcycle lifestyle is not required, but welcome

Income Expectations:

- Full-Time position at 40 hours/week
 - During Summer hours, Saturdays are required with one weekday off
- Paid weekly, income based on experience and has room for growth
 - Commission is also based on sales performance
- Benefits include vacation time, holiday pay, and health insurance for full-time employees
 - Dental insurance & 401K plans available after probation period

Harley-Davidson of Madison is an equal opportunity employer and prohibit discrimination/harassment without regard to race, color, religion, age, sex, national origin, disability status, genetics, protected veteran status, sexual orientation, gender identity or expression, or any other characteristic protected by federal, state, or local laws.